



Emory University Health Insurance Plan (EUSHIP)

Family Friday Webinar Series 2023

Welcome Back!

In case you missed last week or want to watch again, you can view the recordings on our website:

tinyurl.com/emoryfamilyfriday



Sherry Ebrahimi
Director, Conference Services and Housing Administration



Shari Obrentz
Associate Dean, Emory College of Arts & Sciences

The screenshot shows the website header with the Emory College of Arts and Sciences logo and navigation links: Home, Families, Family Friday Webinars. A search bar is in the top right. A main image shows a large group of people sitting on steps outdoors. Below the image is the title 'FAMILY FRIDAY WEBINARS' and a dark blue box with the text '2023 SUMMER FAMILY FRIDAY SERIES WILL BEGIN ON JUNE 2'. A sidebar on the right lists 'FAMILIES' with sub-links: WELCOME FAMILIES, UPDATES AND MESSAGES, FAMILY FRIDAY WEBINARS (highlighted), and SUMMER SEND OFFS. A paragraph of text below the main content describes the webinars and provides a Zoom link.

Meet Today's Presenters



Tammy Kim
Director, Insurance (EUSHIP)



Agenda

- Student Health Services
- Health Insurance at Emory University



Student Health Services

Services Provided



Visiting Student Health Services

- **Most students can come to Student Health Services - whether they are/ are not on the Emory Student Health Insurance Plan (EUSHIP).**
- Comprehensive services: primary care, sexual and reproductive health, sports medicine, and nutrition (telehealth available).
- Visits with our providers, nurses, counselors and other staff are covered by tuition.
- Labs, vaccines, medications, procedures, X-rays, immunizations, etc. are fee-for-service.



Health Insurance at Emory University

Insurance Requirements, Insurance Waiver, Emory University Student Health Insurance Plan

Health Insurance Requirements

For an insurance plan to meet the Emory University mandatory insurance waiver criteria, the insurance plan must feature all the following:

- ✓ Effective dates 8/1/23-7/31/24
- ✓ Plan provides unlimited annual and lifetime benefits with no policy premiums
- ✓ Plan has a U.S. based claim administrator including telephone, address and policy issues in the U.S.
- ✓ Cannot exclude or limit coverage for pre-existing conditions.
- ✓ Plan has in- and outpatient mental health coverage
- ✓ Plan covers prescription medications, including oral contraceptives, at 100%
- ✓ Plan covers at least 75% of usual and customary charges in Atlanta, GA and surrounding areas
- ✓ Plan coverage is not through a medical cost sharing or co-op type program



A photograph of the Emory University campus. In the foreground, the word "EMORY" is written in large, yellow, 3D block letters on a concrete base. The background shows a paved walkway with several people walking, surrounded by lush green trees and a clear sky.

Medical Insurance at Emory University

- All students **MUST** have health insurance that is **VALID IN ATLANTA**.
- The mandatory insurance waiver process must be completed online via **OPUS EACH FALL** while enrolled at Emory.
- It's an **OPT-OUT** process, so it will default to EUSHIP enrollment.
- There is an insurance audit to ensure criteria are met.
 - Must meet waiver criteria
 - Deadline to waive out is August 1, 2023
 - List of criteria is available at www.studenthealth.emory.edu and click on the Insurance tile or dropdown and go to "Waive Out of the EUSHIP and Refund Policy"

QUESTIONS?

Contact SHS Insurance Office at 404.727.8959 or email:
mandatoryinsurance@listserv.cc.emory.edu – related to waive in/out
studentinsuranceoffice@emory.edu – general questions



Other Insurance

- We submit to over 42 other insurances.
- We verify active status of insurance, not plan coverage.
- We do not have a contract with Tricare, Kaiser, or Medicare/Medicaid.
- Blue Cross/Blue Shield (BC/BS) is now accepted.

Emory University Student Health Insurance Plan (EUSHIP)



- Administered by Aetna Student Health
- Unlimited Prescription benefit after:
 - \$10 copay at EUSHS
 - \$15/\$35/\$65/\$150 copay at local pharmacies
- Dental Coverage and Vision Discount Program

For details and more information, visit:
studenthealth.emory.edu and click
“Keep the EUSHIP.”





When does EUSHIP begin?

8/1/23 – 7/31/24 = \$4,762

\$2,381 per
fall/spring semesters

Domestic & International
Students



Helping Your Student “Adult”

- Direct them to the appropriate medium with action expectations

Key Sites – for resource, info and action

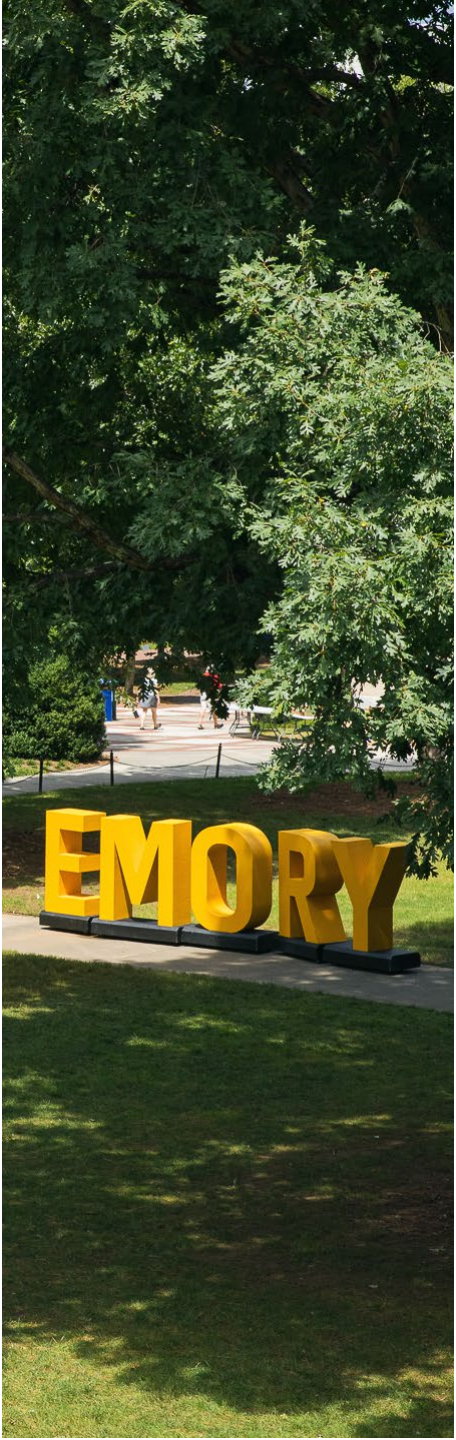
- [Student Health Portal](#)
- [Aetna Student Health](#) & Cust. Serv. (1-877-480-4161)
- [EUSHIP Site](#)
- [Student Health Site](#) & Number (404-727-7551)

Coming Up Next...

June 23
Accommodations

June 30
**Transition of
Care**

The recording will be available on our website
and the Emory Essentials app:
college.emory.edu/orientation



Appendix

Office Hours, Scheduling, and Waiver Steps

Student Health Services

PHONE NUMBER

404-727-7551

After-Hours Call Center: Press “0”

WEBSITE

studenthealth.emory.edu

LOCATION

1525 Clifton Rd.

Across the street from the Rollins School of Public Health

FALL 2023 HOURS

M-F, 8:30 AM – 5:00 PM





SHS Psychiatry

- Psychiatric evaluation and follow up treatment with medication
 - Located at 1525 Clifton within SHS (1st floor)
 - Appointments: 404-727-6145
 - Telehealth for those in GA
- Accessibility
 - No referral needed
 - No provider charges during enrolled semesters
 - No limits on number of sessions
- Private and confidential
- Urgent mental health services through CAPS/SIS



Making an Appointment with SHS

- SHS operates on an appointment system
- Urgent care appointments are available on a rolling basis
- SHS is *not* an emergency facility

ACCESS TO:

- Immunization upload
- Appointment scheduling
- Secure messaging
- Lab results
- Copy of bills
- And more!

FORMS:

- Consent for treatment
- FERPA forms
 - Release of information and health history
- Telehealth consent
- Mental health consent
- Consent for a minor on website

Steps to the Waiver Site

1

ACCESS OPUS AT OPUS.EMORY.EDU

2

ENTER NETID AND PASSWORD

3

COMPLETE EMERGENCY ELERT

4

SELECT THE OPUS HEALTH TILE

5

UPLOAD NON-EUSHIP INS. ID TO PATIENT PORTAL