Transition of Care

Family Friday Webinar Series 2023
Welcome Back!

In case you missed last week or want to watch again, you can view the recordings on our website:

tinyurl.com/emoryfamilyfriday

Sherry Ebrahimi
Director, Conference Services and Housing Administration

Shari Obrentz
Associate Dean, Emory College of Arts & Sciences
Meet Today’s Presenters

Adrienne Bryant-Smith, LCSW
Director, Student Case Management and Intervention Services

Cynthia Whitehead-LaBoo, Ph.D.
Associate Director of Clinical Services Counseling and Psychological Services

Sharon Rabinovitz, MD
Executive Director, Student Health Services

Bobby Elliott, MD
Direct for Psychiatry Services, Student Health Services
Agenda

• Transition of Care
• Counseling Services
• Medical Services
• Psychiatric Services
• Case Management Services
Transition of Care

See your provider one last time

Update prescriptions
- Send your student with enough medication until they come home
- Have prescriptions sent to a local pharmacy in Atlanta

Educate your student
- Your student will be assuming responsibility for their healthcare. Talk with them about how to use insurance, schedule appointments, and about the importance of self-care generally. Invite them to let you know if they begin to struggle so you can offer support.

Insurance coverage
- Check your insurance company’s out-of-network and out-of-state coverage for medical and mental health care. Compare it to Emory’s student insurance plan.

Find a local provider
- If your student has needed ongoing mental health support at home, identify a community provider here who can offer long-term support. emory.thrivingcampus.com/

Tuition Insurance
- Consider tuition insurance if there is any history of mental or medical illness with your student or in your family. Primary age of onset for most mental illness is ~18-25.
Student Health Services
Student Health Services

- Access to quality healthcare (physical and mental)
- Empower and educate our students to be their own health advocate
- Support students in prioritizing their overall well-being
- Support a team-based approach of integrated care (SHS, CAPS, SIS, etc.)

**HOURS:** Monday – Friday, 8:30 AM – 5:00 PM

**PHONE:** (404) 727-7551

**24-Hour Access:** TimelyCare and Nurse Call Center
Important

• Most provider visits are free regardless of student’s insurance
  • Visits are covered by tuition

• Comprehensive, full-breadth primary care, sexual and reproductive health, sports medicine, nutrition, immunization, allergy, and travel medicine visits

• Labs, vaccines, medications, procedures, X-rays, immunizations, travel visits, and some annual visits are fee-for-service
Important Deadlines

STUDENTHEALTH.EMORY.EDU/NEW-STUDENTS

- Immunization requirements are due on JULY 1 and must be uploaded into the Student Patient Portal
- The insurance waiver deadline is AUGUST 1 and can be found on OPUS
Power of Attorney

https://law.emory.edu/academics/clinics/student-led-clinics/legal-services-for-emory-medical-residents.html

- Clear guidance as to the healthcare decision maker is always helpful
- Not a required document at this time
- Can upload the POA to the Student Health Portal which only assists internally and is not automatically sent to the hospital
- FERPA document is required to be filled out in the student health portal if a student want to permit providers to communicate with parents
Psychiatry
SHS Psychiatry

- Psychiatric evaluation and follow up treatment with medication
  - Located at 1525 Clifton within SHS (1st floor)
  - Appointments: 404-727-6145
  - Telehealth for those in GA
- Accessibility
  - No referral needed
  - No provider charges during enrolled semesters
  - No limits on number of sessions
- Private and confidential
- Urgent mental health services through CAPS/SIS

DON'T FORGET ABOUT TIMELYCARE TOO!
Transition of Care

- See home provider one last time
- Update prescription(s)
- ADHD-copy of psychoeducational report, medication plan

- Coordination of care is key!
- Ensure enough medication
- Letter from provider for transition guidance
- Review with provider transition plan
- Diagnosis, Medications, and Emergency plans
- Release of records

- See SHS website (studenthealth.emory.edu) “new students” for referral resources
- Register with the Department of Accessibility Services (DAS)

Make appointments in Atlanta or with Emory resources before or shortly after arrival!
Counseling & Psychological Services (CAPS)
Flourishing Involves the Whole Person

- Cultural
- Emotional
- Financial
- Intellectual
- Career
- Physical
- Sexual
- Social
- Spiritual
Counseling & Psychological Services (CAPS)

HOURS:
Monday – Friday, 8:30 AM – 5:00 PM

PHONE:
(404) 727-7450

24-Hour Access:
TalkNow

CLINICAL STAFF: Psychologists, Clinical Social Workers, Doctoral Interns, & Postgraduate Fellows in Psychology and Social Work
TimelyCare

- **Talk Now-Unlimited 24/7** (Unlimited, global access)
- **Scheduled Counseling** (12 Counseling Sessions per year)
- **Medical Care** (Care within 1 hour)
- **Psychiatry Visits**

To download TimelyCare:

Scan this QR code

OR

Visit: [Emory University - TimelyCare](#)
Services at CAPS

• Brief Individual & Couples Counseling
• Group Therapy
• Psychoeducational Workshops
• Skills Groups (Coping with Difficult Thoughts & Feelings)
• Crisis Support
• Referrals to Community Providers
• Community Outreach and Interventions
Student Case Management
Student Case Management and Intervention Services (SCMIS)

LOCATION
Alumni Memorial University Center (AMUC) Suite 114

PHONE NUMBER
470-390-5628

WEBSITE
https://success.emory.edu/

SCMIS provides support – from everyday assistance to crisis intervention - to empower students in their holistic growth and development during their Emory experience.

- Elevated Academic Challenges
- Financial Hardship or Limited Financial Resources
- Crisis Involving Basic Needs
- Imminent Danger
- Medical Crisis
Student Case Management and Intervention Services (SCMIS)

SCMIS

Crisis support & case management (academic, medical, financial, & social challenges)

Student of Concern Referral Form:
TINYURL.COM/EMORYSTUDENTOFCONCERN

Student Intervention Services

Phone: 404-430-1120

Crisis response
24 hours per day/365 day a year
Accessibility Services

Details on Registration and Accommodations can be found in the Webinar from June 23
Transition to Accommodations

What you can do now to prepare

- Initiate registration process as soon as possible
- Support student advocacy
- Plan for continuum of care
- Consult DAS with your student
Make appointments in Atlanta or with Emory resources before or shortly after arrival.

There's no reason to miss out on necessary medical or mental healthcare when you transition to university life!

TRANSITION OF CARE GUIDE

https://studenthealth.emory.edu/new-students/transition-of-care.html
Coming Up Next...
No FF Webinar on JULY 7

July 14
Academic Advising & Registration

July 21
Housing, Dining & Residence Life

The recording will be available on YouTube and our website: college.emory.edu/orientation